



CDSS

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GOVERNOR

September 17, 2018

PIN 18-11-ASC-CCR

TO: ALL CONTINUING CARE RETIREMENT COMMUNITY PROVIDERS

FROM: EVON LENERD, CHIEF
Continuing Care Branch
Community Care Licensing Division

SUBJECT: **LEVEL OF CARE TRANSFER DISPUTE PROCESS**

Provider Information Notice (PIN) Summary

PIN 18-11-ASC-CCR provides a fact sheet explaining the level of care transfer dispute process in a Continuing Care Retirement Community (CCRC).

To assist resident(s) of a CCRC in understanding the level of care dispute process, the Continuing Care Branch developed and posted the Fact Sheet titled [Level of Care Transfer Dispute Process](#). The Branch posted that attached Fact Sheet to their [CCRC webpage](#) and on the Community Care Licensing Division [PIN page](#).

If you have any questions regarding CCRCs, please contact Evon Lenerd, Chief of the Continuing Care Branch at (916) 651-9363 or (916) 654-0591.