

YourBenefitsNow LEADER

Introduction	00:00
Sergio Andrade Introduction	02:50
How to Log In and Start an Application	03:20
Community Based Application Dashboard	03:30
A New Application	04:40
Instructions	05:10
Start Application	05:45
People	12:30
Job/School	12:57
Income	13:16
Expenses	15:30
Property	15:40
Submit Application	18:00
Congratulations Page	23:15
Application Dashboard: After an Application Submission	26:06
Application Dashboard: Saved Applications	27:47
Questions	
In regards to the marriage portion of the application, I noticed when yes was clicked on whether the applicant is pregnant a new required question appeared asking whether a presumptive eligibility card was received. Will you explain what this is and why it is required?	30:20
We heard LEADER will be joining C4Yourself counties sometime in the future, is that the case? If so, how will both systems be integrated?	32:44
Is there a different portal for clients and community agencies? How do we register as a community agency?	33:55
Follow-up question. When you had the signature page up and you clicked on the clients name, I noted there was a place there for the applicant assistor to type in their name and it looked like there was a drop down list that appeared, can we go back and view that page?	35:06
Can our staff here in Los Angeles use this portal to track who is getting benefits, how many were submitted and how many were approved? Can we get that approval number using this portal? Can other counties in the state use this portal?	40:23
Putting your organization's information at the end doesn't make the assistor an authorized representative, does it? I'm concerned because FNS guidance prohibits people from getting CalFresh outreach funding from being an authorized representative.	44:55
There are concerns that if someone is sitting in a remote office and if they lose internet connection, do they lose all the data they entered or is it saved somehow sequentially as you go from one page to the next?	46:10
On the documents that can be uploaded, if a telephonic signature is required then can a telephonic signature be uploaded?	48:16
Conclusion	50:02