ASSEMBLY BILL (AB) 74
COUNTY WELFARE DEPARTMENT FAMILY STABILIZATION (FS) PLAN

COUNTY WELFARE DEPARTMENT (CWD):	DATE:
Plumas County Department of Social Services	5/16/2014

CWD CONTACT INFORMATION

NAME/POSITION:
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Please describe how your CWD plans to utilize funds allocated for the FS Program and include responses to the following nine categories. There is an additional text box to enter other information about your FS program if needed. The text boxes will accept up to 1,000 characters of text. If more space is needed you may also submit attachments to accommodate the additional information. You may also attach any materials that address each of the areas below if the materials can be converted to a pdf format for posting to the CDSS website (i.e. not scanned copies).

Please indicate the date your CWD will begin offering an FS program:

June 1, 2014

What types of services will be provided under the FS program?

- ☑ Homelessness
- ☑ Mental Health
- ☑ Substance Abuse
- ☑ Domestic Violence
- ☑ Other, please list Base on individual identified barriers

How will clients be informed of the FS program?

1. Upon implementation of the FS Program, all attendees at the Welfare-to-Work Program Orientation will receive information on the Family Stabilization Program both verbally and in writing.

2. The Welfare-to-Work Program Guidebook will include information on the Family Stabilization Program as well as contact information for the Worker assigned to this program.

How will clients be able to request participation in the FS program?

1. At Welfare-to-Work Program Orientation, program participants will complete a confidential questionnaire for screening of Homelessness (or imminent risk of being homeless), mental health (including untreated or under-treated mental health conditions), substance abuse related needs, and when a lack of safety exists due to domestic violence situations.

2. Throughout a customer's WTW participation, the worker may identify the above-mentioned situations, or the customer may self-disclose the situation to their worker. Upon identification by the worker or self-disclosure from the customer, the participant will be referred to a Worker for Family Stabilization services.

How will the county determine which clients will be selected for the FS program?

Contingent on sufficient funding to support this program, All County Letter 14-12 states that Family Stabilization customers must be in receipt of CalWORKs aid and be an eligible adult with time remaining on his/her WTW 24-Month Time Clock. All Assistance Units which contain individuals who are required to participate in the WTW Program are eligible for Family Stabilization services. This includes Assistance Units in which the only adult is non-compliant, sanctioned, or a recent non-citizen entrant.

When fully implemented, the CWD will utilize the "Robust Appraisal - Online California Appraisal Tool (OCAT)" for

How will the county notify the clients that are participating in the FS program?

Customers will be notified by a Notice of Action of their approval or denial of participation in the FS program. Customers who are selected to participate in the FS program will be contacted directly by phone or in person by the FS Worker.

How often will county staff contact FS families?

The Family Stabilization Worker will stay in contact with the family as appropriate. Frequency of contacts will be made on a case-by-case basis, but will include at a minimum weekly contact.

How will FS Intensive Case Management differ from general Case Management?

The traditional approach to case management is diverse and primarily focuses on assessing needs, referring to services, and coordinating and monitoring on-going participation. The case manager serves as coordinator of services, which are provided by a variety of agencies and professionals. Whereas, intensive case management focuses on an identified situation, or situations that are destabilizing the family, in order to restore or sustain stability and to establish a supportive

What types of partnerships will you develop for your FS Program? (i.e. Community based organizations, non-profits, etc.)

Plumas County Department of Social Services, will collaborate with the Mental Health Department, Alcohol and Drug Services, as well as other collaborations with the various community based organizations, including Plumas Rural Services, Plumas Crisis and Intervention Center will be utilized to meet the needs of Family Stabilization participants. The Department of Social Services currently contracts with Department of Mental Health to provide assessments, mental health and substance

What strategies will you use to link clients with these providers?

Plumas County Department of Social Services will utilize both a Client-Focused strategy as well as a Organization-Focused strategy to link Family Stabilization customers with both internal and external providers. Together, these two strategies will encourage participation through intensive case management services, while increasing engagement and participation in required Family Stabilization or Welfare-to-Work activities.

What strategies does your CWD have to transition clients to WTW?

1. Establish a helping relationship with the participant characterized by warmth, respect, genuineness, concreteness, and empathy;
2. Promote cooperation, collaboration, participation and buy-in;
3. Facilitate the participant's engagement in Family Stabilization services;
4. Promote client knowledge, skills, and attitudes that contribute to a positive change;

How does the FS program compliment or enhance your current services?

Provided funding is adequate (CalWORKs and/or FS funds) and continues in future fiscal years, the Family Stabilization Program will employ a Worker to provide individualized case management services for FS participants. The Worker will work closely with both internal and external service providers to ensure FS participants, issues and barriers are addressed as fully as possible. The FS program complements services currently offered through Cal-Learn as well as those services offered in CalWORKs such as, Work Experience.

Please include any other components of your FS program not covered above:

Please fill out this form electronically and submit to FSProgram@dss.ca.gov

Note: CWDs must submit their plans no later than 30 days after implementation of their FS Programs. CDSS may request subsequent submittals of AB 74 FS Plans from CWDs depending on the needs of the program.