March 25, 2016

ALL-COUNTY INFORMATION NOTICE NO. I-10-16E

ERRATA

TO: ALL COUNTY WELFARE DIRECTORS
ALL IN-HOME SUPPORTIVE
SERVICES (IHSS) PROGRAM MANAGERS

SUBJECT: CORRECTION TO ALL-COUNTY INFORMATION NOTICE (ACIN)
I-10-16, DEFINING, DOCUMENTING, AND REPORTING CRITICAL
INCIDENTS IN THE IHSS PROGRAM

REFERENCE: ACIN I-10-16, DATED FEBRUARY 5, 2016

The purpose of this erratum is to make a correction to the above-referenced ACIN.

The correction amends the ACIN by deleting “provider no show” from the list of
examples of Critical Incidents (page one, paragraph three) as this example is not
included in the Community First Choice Option, State Plan Amendment No. 13-007, or
the California Department Of Social Services (CDSS)’ In-Home Supportive Services
Quality Assurance/Quality Improvement Policy Manual, released via All-County Letter
No.13-110.

If you have any questions regarding this erratum, please contact CDSS, Policy and
Quality Assurance Branch, Quality Assurance and Improvement Bureau, Program
Integrity Unit at ihss-pi@dss.ca.gov or call (916) 651-3494.

Sincerely,

Original Document Signed By:

EILEEN CARROLL
Deputy Director
Adult Programs Division

c: CWDA