April 6, 2009

ALL COUNTY INFORMATION NOTICE NO. I-25-09

ALL COUNTY WELFARE DIRECTORS
ALL COUNTY CONSORTIUM PROJECT MANAGERS
ALL COUNTY SPECIAL INVESTIGATIVE UNIT CHIEFS
ALL COUNTY INCOME & ELIGIBILITY VERIFICATION SYSTEM COORDINATORS
WELFARE INTERCEPT COORDINATORS

SUBJECT: INCOME AND ELIGIBILITY VERIFICATION REPORTS TRANSMITTAL CHANGE


The purpose of this letter is to inform counties of the upcoming change in Income and Eligibility System (IEVS) report transmittals. Currently, the New Hire Registry System (NHR) and Integrated Fraud Detection (IFD) System reports are provided to LEADER, CalWIN, and C-IV via automated file. In addition, the California Department of Social Services (CDSS) currently provides printed reports to some counties for these systems.

Effective May 31, 2009, CDSS will make the NHR and IFD information only available to counties in electronic format. Counties must choose between the option of using their consortium’s IFD and NHR solutions or receiving IFD and NHR information directly from CDSS as data files or print image files. Because ISAWS does not have NHR and IFD solutions, ISAWS counties must choose to receive data files or print image files from
CDSS. CDSS will make these files available via the Department of Technology Services’ Tumbleweed Secure Transport Service. Beginning May 31, 2009, CDSS will no longer produce and distribute printed reports.

This change provides several benefits to counties including improved security over transmission and custody of the information along with greater flexibility in accessing and using the data. The change also streamlines the distribution process, making it more expedient and efficient for both the counties and CDSS.

Counties choosing to receive the data files need to have secure processes for distributing the information to county workers. Counties choosing to receive print image files will be responsible for printing the reports. Both NHR and IFD files will remain available for 30 days. After that period, the files will be deleted and counties will not be able to receive the Income and Eligibility Verification System information for that time period.

If your county would like to receive the data files or print image files, please contact Debbie Armijo Stockton at (916) 445-8774 or Deborah.Armijo@dss.ca.gov or Rey Garcia at (916) 445-2231 or Rey.Garcia@dss.ca.gov by May 1, 2009. For those non-ISAWS counties not selecting either file option, your NHR and IFD information will only be available through your consortium’s solution.

Counties are encouraged to contact their consortium if they have questions about a solution for processing the NHR and IFD data provided by CDSS. Any other inquiries may be directed to Theresa Carey, Fraud Detection Unit, at (916) 263-5700 or June.Ramos@dss.ca.gov.

Sincerely,

Original Document Signed By:

DEBORAH ROSE, Chief
Program Integrity Branch