



JOHN A. WAGNER  
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY  
**DEPARTMENT OF SOCIAL SERVICES**  
744 P Street • Sacramento, CA 95814 • [www.cdss.ca.gov](http://www.cdss.ca.gov)



ARNOLD SCHWARZENEGGER  
GOVERNOR

February 2, 2010

ALL COUNTY INFORMATION NOTICE I-06-10

REASON FOR THIS TRANSMITTAL

- State Law Change
- Federal Law or Regulation Change
- Court Order
- Clarification Requested by One or More Counties
- Initiated by CDSS

TO: ALL COUNTY WELFARE DIRECTORS  
ALL FOOD STAMP PROGRAM COORDINATORS  
ALL QUALITY CONTROL PROGRAM COORDINATORS

SUBJECT: CALIFORNIA DEPARTMENT OF SOCIAL SERVICES (CDSS)  
FOOD STAMP PROGRAM POLICY INTERPRETATION AND  
CONSULTATION SYSTEM (PICS) NEW WEBSITE LINK

REFERENCES: ALL COUNTY INFORMATION NOTICE (ACIN) I-96-08

The purpose of this letter is to inform all counties that the California Department of Social Services (CDSS) has issued a new website address link to access the Food Stamp Program Policy Interpretation and Consultation System (PICS). The new link to access PICS is:

[https://secure.dss.cahwnet.gov/wtw/foodstamp/FSP\\_Policy/default.aspx](https://secure.dss.cahwnet.gov/wtw/foodstamp/FSP_Policy/default.aspx)

**(Please note that there is an underscore between “FSP” and “Policy” – i.e., FSP\_Policy).**

Please save the new address link to your favorites so that you are able to easily access PICS from your computer. Currently the previous PICS address link is able to redirect users automatically to the new address, but the automatic redirect capability will only be available for a short period of time (approximately 90 days from the date this letter is issued). After 90 days, the previous address link will be eliminated and replaced by the new address link.

PICS is available through the internet and can be accessed by the public. The easy-to-follow instructions to request access to PICS is provided in the user manual which can be found in ACIN I-96-08, dated December 31, 2008

<http://www.dss.cahwnet.gov/lettersnotices/default.htm>).

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If you have any questions regarding the content of this notice, please contact Rosie Avena, FSP Analyst, at (916) 654-1514 or by e-mail at [rosie.avena@dss.ca.gov](mailto:rosie.avena@dss.ca.gov).

Sincerely,

***Original Document Signed By:***

CHRISTINE WEBB-CURTIS, Chief  
Food Stamp Branch