



CDSS

JOHN A. WAGNER  
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY  
**DEPARTMENT OF SOCIAL SERVICES**

744 P Street • Sacramento, CA 95814 • www.cdss.ca.gov



EDMUND G. BROWN JR.  
GOVERNOR

January 10, 2011

ALL COUNTY INFORMATION NOTICE NO. I-03-11

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: USE OF SERVICE BASED COMPUTING (SBC)

REASON FOR THIS TRANSMITTAL

- State Law Change
- Federal Law or Regulation Change
- Court Order
- Clarification Requested by One or More Counties
- Initiated by CDSS

The purpose of this All County Information Notice is to clarify that counties may designate which of their child protective and juvenile justice programs can access the Child Welfare Services/Case Management System (CWS/CMS) by means of SBC.

The initial assumption that the use of the SBC service was restricted to Emergency Response (ER) was in error and resulted in underutilization. Counties may use the tokens for purposes other than ER services. At their meeting on September 22, 2010, the CWS/CMS Oversight Committee state and county representatives reiterated the need to provide additional information on the appropriate use of this resource in county Child Welfare and Probation offices throughout the state.

Counties interested in utilizing this service for their Probation Department or Child Welfare Department staff must have an internet service provider and a web browser of Internet Explorer 5.5, or greater, on their workstation. There will be no charge to the counties for SBC service.

For more information on the SBC service offering, please contact your county Single Point of Contact, or visit the CWS/CMS website, under the County Logon link on the County Info tab.

If you have any questions, you may contact the CMS Support Branch at (916) 651-7884.

Sincerely,

**ORIGINAL DOCUMENT SIGNED BY:**

GREGORY E. ROSE  
Deputy Director  
Children and Family Services Division