

January 18, 2011

ALL COUNTY INFORMATION NOTICE NO. I-07-11

REASON FOR THIS TRANSMITTAL

- ☐ State Law Change
- ☐ Federal Law or Regulation Change
- ☐ Court Order
- ☐ Clarification Requested by One or More Counties
- ☒ Initiated by CDSS

TO: ALL COUNTY WELFARE DIRECTORS
ALL COUNTY EBT COORDINATORS
ALL CALWORKS PROGRAM SPECIALISTS
ALL COUNTY SPECIAL INVESTIGATIVE UNITS

SUBJECT: ELIMINATION OF ELECTRONIC BENEFIT TRANSFER (EBT)
CASH ACCESS AT NON-FOOD AND NUTRITION SERVICE
(FNS) AUTHORIZED LIQUOR STORES

REFERENCE: ACIN 1-68-10 and ACIN 1-87-10

The purpose of this notice is to inform counties about additional locations where EBT cash access will be deactivated. The California Department of Social Services (CDSS) instructed the state's EBT vendor, ACS State & Local Solutions, Inc. (ACS), to immediately begin deactivating EBT access at automated teller machines (ATMs) and point-of-sale (POS) devices located in liquor stores that are not authorized by the U.S. Department of Agriculture's Food and Nutrition Service (USDA-FNS) to accept CalFresh (formerly food stamp) benefits. This action is being taken to reinforce the intent of the California Work Opportunity and Responsibility to Kids (CalWORKs) Program, which is to help families meet their basic needs of food, clothing and shelter.

Therefore, EBT cash access will be deactivated at ATMs and POS devices located in certain liquor stores as well as gambling establishments, adult entertainment establishments, bail bonds businesses, bingo halls, cannabis shops, cruise ships, gun/ammunition stores, night clubs/saloons/taverns, psychic readers, race tracks, smoking shops, spa/massage salons and tattoo/piercing shops that were previously discussed in ACINs 1-68-10 and 1-87-10.

Beginning with those areas that are the most impacted by the deactivations, the state, in collaboration with the Office of Systems Integration (OSI), county welfare departments and advocates, will review the counties' cash access plans to ensure that the affected areas will have adequate cash access points for EBT cardholders. If it is determined

that a particular area does not meet the cash access criteria established by the state, every effort will be made to add new ATM and/or POS locations so that the cash access standard is met.

CDSS is updating a flyer (Temp 2245) that will inform EBT cardholders of the changes discussed in this ACIN and will list all the types of locations where cash cannot be accessed with their EBT card. The flyer will be translated into the nine EBT threshold languages and posted to the Department website at <http://www.cdss.ca.gov/cdssweb/entres/forms/English/TEMP2245.pdf>. Counties will be notified when the flyer is available.

Counties will need to download the flyer and send it to EBT cardholders in the next mailing of each recipient's Quarterly Reporting (QR 7) form or send a mass mailing to all recipients within their county. Counties should refer cardholders to the EBT Client Website (www.ebt.ca.gov) to find the most current information on POS and ATM locations that accept EBT and also have a list available for EBT cardholders at local county offices.

If you have any questions regarding this notice, please contact the EBT Operations Help Desk at (916) 263-6600, or Rapone Anderson, EBT Unit Manager, at (916) 653-1511.

Sincerely,

Original Document Signed By:

YVONNE L. LEE, Chief
Program Integrity Branch

C: CWFIA