DEPARTMENT OF SOCIAL SERVICES 744 P Street, Sacramento, CA 95814



December 20, 2004

ALL-COUNTY INFORMATION NOTICE NO. I-84-04

TO: ALL COUNTY WELFARE DIRECTORS ALL FOOD STAMP COORDINATORS

- REASON FOR THIS TRANSMITTAL
- [] State Law Change
- [] Federal Law or Regulation Change
- [] Court Order or Settlement Agreement
- [] Clarification Requested by One
- or More Counties
- [X] Initiated by CDSS

SUBJECT: COMPILATION OF ANNUAL COUNTY FOOD STAMP PROGRAM QUESTIONNAIRE, AND REVIEW OF HOURS OF OPERATION AND ACCESS AND AWARENESS ACTIVITIES SURVEY RESULTS

REFERENCE: MANUAL SECTIONS 63-104.21(h), 63-205.1

The purpose of this letter is to thank you once again for completing the Annual County Food Stamp Program (FSP) Questionnaire and Review of Hours of Operation and Access and Awareness Survey and to transmit the results to you. State regulations require that all counties complete an annual survey and review of hours of operation of the FSP offices to ensure that the needs of recipients are adequately met. We included a questionnaire regarding FSP activities that increase awareness and access to the FSP. I hope that all counties and food stamp stakeholders will find the results of the survey to be a valuable tool.

As with prior surveys, the information provided on the questionnaire will be useful to this Department in meeting statewide program needs and in responding to information requests. This information also may be used in the evaluation of legislative proposals and regulatory changes. The information gleaned from the access and awareness activities survey will help tailor the development of campaigns to increase food stamp participation.

The attached report differs from the prior publications, as this year the survey was automated using the most frequently cited responses from the prior year's survey. The new process allows us to provide counties with expanded summaries in the form of additional charts and maps. The attached improved survey results reflect the County Welfare Department (CWD) operations as of June 30, 2004.

If you have any questions or comments regarding this notice, please contact Sharon Brown of the Food Stamp Policy Implementation Unit at <u>sharon.brown@dss.ca.gov</u> or (916) 654-0737.

Sincerely,

Original Document Signed By:

RICHTON YEE, Chief Food Stamp Branch

Attachment