May 24, 2005

744 P Street, Sacramento, CA 95814

ALL-COUNTY INFORMATION NOTICE NO I-27-05

TO: ALL COUNTY WELFARE DIRECTORS ALL FOOD STAMP COORDINATORS

# REASON FOR THIS TRANSMITTAL

State Law Change

[]

- [] Federal Law or Regulation Change
- [] Court Order or Settlement Agreement
- [] Clarification Requested by One or More Counties
- [X] Initiated by CDSS

SUBJECT: FOOD STAMP PROGRAM POLICY IMPLEMENTATION UNIT ASSIGNMENTS AND GUIDELINES FOR REQUESTING POLICY INTERPRETATIONS

Attached for your information is a current list of the Food Stamp Program (FSP) Policy Implementation Unit's (PIU) staff assignments by regulation/subject. This will enable you to identify the appropriate staff person to assist you in resolving a FSP policy issue or question you have not been able to resolve within your own organization. If you have policy questions regarding Work Requirements for Able-Bodied Adults Without Dependents and for the annual Food Stamp Employment and Training plan, please contact Lisa Lacy at <u>Lisa.Lacy@dss.ca.gov</u>. Please submit requests for changes to any forms or Notices of Action, including a rationale for the proposed changes, in writing to the Food Stamp Forms Coordinator.

As a reminder to counties, due to a permanent reduction in PIU staffing, we are still observing the guidelines provided in ACIN I-83-03 which limit policy questions to Quality Control (QC) errors, consortia programming, state Administrative Law Judges and those submitted from the California Welfare Directors Association (CWDA) Food Stamp Committee Food Stamp Review and Advisory Team (FRAT). In addition, we are reissuing the protocols below for requesting policy clarification. We have attached a County Request for Regulation Interpretation (CRRI) forms, which we recommend be used in submitting e-mail policy questions. An electronic version of both forms CRRI (FS 24) and the QC CRRI (FS 25) is now accessible via the internet.

# **Requesting Policy Interpretations**

While we are still unable to respond to routine policy questions, questions with statewide implications may still be submitted by county Food Stamp Program Specialists through the California Welfare Directors Food Stamp Committee Food Stamp Review and Advisory Team (FRAT). If the committee determines that the question has statewide implications, it is forwarded to the state for clarification. The question and policy clarification is then included in the Quarterly Question and Answer All County Information Notice. Attached is a schedule of FRAT members to whom the questions may be submitted.

# Question Format:

To assist us in responding to your inquiries, we are requesting that counties follow the guidelines below:

Complete the CRRI form (copy attached) or use the FS 24 or FS 25 on line.

- Indicate the reason for the question e.g., ALJ, QC error, etc.,
- Include the date by which you would like a response,
- Include the specific regulation citation(s) that pertains to your question, and any additional references you have checked such as All County Information Notices, All County Letters, Food Stamps Question and Answer Distribution System, etc.,
- Include all relevant details, as questions are responded to based on the information provided. No assumptions are made in responding to policy questions, and
- Provide your proposed answer and information supporting your conclusion.

Submit questions by e-mail directly to the analyst assigned the regulations area. If the county does not have e-mail access, please FAX your question to (916) 657-1806 to the attention of the appropriate analyst. Following these guidelines will assist PIU in responding to your inquiries. If we are unable to respond within a reasonable timeframe, you will be contacted pending a reply to your inquiry.

If you have any questions regarding this letter, please contact Varaniece Hall, Policy Implementation Unit Manager at (916) 657-3500.

Sincerely,

# **Original Document Signed By:**

RICHTON YEE, Chief Food Stamp Branch

Attachments

# CWDA FOOD STAMP ADVISORY AND REVIEW TEAM POLICY QUESTION ROTATION SCHEDULE

Food Stamp Advisory and Review Team rotation list for submitting policy questions with statewide application. The rotation will be each quarter and based on alphabetical order by county and started with the questions submitted for May 2005.

Schedule for the remainder of calendar year 2005 and for 2006:

|       | <u>Quarter</u> | <u>Contact</u> | E-Mail Address              | <u>FAX</u>     |
|-------|----------------|----------------|-----------------------------|----------------|
| April | - June 2005    | LaTanya Lee    | LaTanyaLee@ladpss.org       | (562) 695-0423 |
| July  | - Sept. 2005   | Jerry Kulper   | kulperjp@co.monterey.ca.us  | (831) 755-8408 |
| Oct.  | - Dec. 2005    | Laura Fuller   | lfuller@riversidedpss.org   | (951) 358-3990 |
| Jan.  | - March 2006   | Rachel Brinton | rbrinton@hss.sbcounty.gov   | (909) 383-9714 |
| April | - June 2006    | William Vaughn | William.Vaughn@sfgov.org    | (415) 558-1184 |
| July  | - Oct. 2006    | April James    | Ajames@co.sutter.ca.us      | (530) 822-7230 |
| Oct.  | - Dec. 2006    | Julie Martinez | JHMartinez@co.alameda.ca.us | (510) 259-3880 |

### FOOD STAMP POLICY IMPLEMENTATION UNIT ANALYST ASSIGNMENTS April 2005 Bureau Main Phone Number (916) 654-1896

| <u>ANALYSTS</u>             | <u>PHONE</u> | <u>E-MAIL</u>                  |
|-----------------------------|--------------|--------------------------------|
| Rosie Avena                 | 654-1514     | <u>Rosie.Avena@dss.ca.gov</u>  |
| Sharon Brown                | 654-0737     | Sharon.Brown@dss.ca.gov        |
| Frederick Hodges III        | 653-7973     | Frederick.HodgesIII@dss.ca.gov |
| LeAnne Torres               | 654-2135     | LeAnne.Torres@dss.ca.gov       |
| Pat Sutherland              | Bureau Chief | Pat.Sutherland@dss.ca.gov      |
| Varaniece Hall              | Unit Manager | Varaniece.Hall@dss.ca.gov      |
| Prefix Code - Public/CALNET | 653=453 654= | 464 657=437                    |

 Prefix Code - Public/CALNET
 653=453
 654=464

 FAX 916 657-1806
 657-1806
 654=464

| <u>63-100</u>           | General Provisions/Definitions             | Rosie Avena           |
|-------------------------|--|-----------------------|
| <u>63-200</u><br>63-201 | Program Paguiramenta                       | Rosie Avena           |
|                         | Program Requirements                       |                       |
| thru 206                | (Confidentiality/CWD Liabilities)          | Rosie Avena           |
| 63-207                  | Program Informational Activities           |                       |
|                         | Food Stamp Forms/NOAs                      | Frederick Hodges, III |
| <u>63-300</u>           |  |                       |
| 63-300                  | Application Process                        | Rosie Avena           |
| 63-301                  | Application Processing Time Standards      | Rosie Avena           |
|                         |  |                       |
| <u>63-400</u>           | <b>-</b>                                   | <i></i>               |
| 63-401                  | Residency                                  | Sharon Brown          |
| 63-402                  | Household Concept                          | Sharon Brown          |
| 63-403                  | California Food Assistance Program         | Sharon Brown          |
|                         | (State/Federal Eligibility)                |                       |
| 63-404                  | Social Security Numbers                    | Sharon Brown          |
| 63-405                  | Citizenship or Eligible Non-Citizen Status | Sharon Brown          |
| 63-406                  | Student Eligibility                        | Sharon Brown          |
| 63-407                  | Work Registration                          | FSET Unit             |
| 63-408                  | Voluntary Quit                             | FSET Unit             |
| 63-409                  | Income and Resource Maximums               | LeAnne Torres         |
| 63-410                  | Work Requirements for Able-Bodied          | FSET Unit             |
|                         | Adults Without Dependents                  |                       |
| 63-411                  | CFAP Work Requirements                     | FSET Unit             |
| <u>63-500</u>           |  |                       |
| <u>63-500</u><br>63-501 | Resource Determinations                    | Frederick Hodges, III |
| 63-502.1                | Income Definition                          | LeAnne Torres         |
| 63-502.2                | Income Exclusions                          | LeAnne Torres         |
| 63-502.2                | Income Deductions                          | LeAnne Torres         |
| 63-502.5<br>63-503.1    | Month of Application                       | Rosie Avena           |
| 63-503.1<br>63-503.2    | Budgeting                                  | LeAnne Torres         |
| 05-505.2                | Duagoung                                   | Leanie Tones          |

# FS SECTION SUBJECT

# ANALYST

| 63-503.3      | Net Income/Benefit Calculation  | LeAnne Torres         |
|---------------|---|-----------------------|
| 63-503.41     | Self-Employment Income  | LeAnne Torres         |
| 63-503.42     | Households with Boarders  | Sharon Brown          |
| 63-503.43     | Destitute Households  | Frederick Hodges III  |
| 63-503.44     | Income & Resources of Excluded Members                                    | LeAnne Torres         |
| 63-503.45     | Income & Resources of Nonhousehold Members                                | LeAnne Torres         |
| 63-503.46     | Residents of Shelters for Battered Women                                  | Frederick Hodges III  |
| 63-503.47     | Residents of Drug/Alcoholic Trmt & Rehab Programs                         | Frederick Hodges III  |
| 63-503.48     | Disabled or Blind Residents of Group                                      | Frederick Hodges III  |
|               | Living Arrangements   |                       |
| 63-503.49     | Sponsored Aliens  | Sharon Brown          |
| 63-503.5      | Decrease in Income due to Failure to Comply                               | LeAnne Torres         |
| 63-503.6      | Homeless FS Households/Prepared Meals                                     | Frederick Hodges III  |
| 63-503.7      | Certifying MRRB Household in New County                                   | Sharon Brown          |
| 63-504.1      | Certification Periods   | Sharon Brown          |
| 63-504.2      | Notices of Action (regs.only)   | Frederick Hodges III  |
| 63-504.3      | Monthly Reporting   |                       |
| 63-504.4      | Effecting Changes for Nonmonthly Reporting Hsholds                        | Sharon Brown          |
| 63-504.5      | Households Changing their Reporting & Budgeting Status                    | Sharon Brown          |
| 63-504.6      | Recertification   | Rosie Avena           |
| 63-504.7      | ID Cards  |                       |
| 63-504.8      | Photo ID Cards  |                       |
| 63-505        | Household Responsibilities  | Sharon Brown          |
| 63-506        | Excluded Resources and/or Income of Native Americans<br>or Alaska Natives | Frederick Hodges III  |
| 63-507        | Resources and/or Income Excluded by Other Federal Laws                    | Frederick Hodges III  |
| 63-508 &      | Quarterly Reporting   | LeAnne Torres         |
| 63-509        |   |                       |
| <u>63-600</u> | Food Stamp Benefits, Use and Replacement                                  | Frederick Hodges III  |
| <u>63-700</u> | Coupon and Authorization Document Ordering,<br>Storage and Accountability |                       |
| <u>63-800</u> |   |                       |
| 63-801.1      | Determination of Overissuances and  | Rosie Avena           |
| thru 801.3    | Establishment of Claims   | Rosie Avena           |
| 63-801.4      | Claims Collections  |                       |
| thru 801.9    |   |                       |
| 63-802        | Restoration of Benefits   | Rosie Avena           |
| 63-804        | State Hearings  | Frederick Hodges III  |
| 63-805        | Intentional Program Violation Disqualification                            | Rosie Avena           |
| <u>63-900</u> | Emergency Food Stamp Assistance   | Frederick Hodges, III |

| FS SECTIO      | N SUBJECT                                       | ANALYST       |
|----------------|---|---------------|
| <u>63-1100</u> |   |               |
| 63-1101        | Tables of Coupon Issuance                       | LeAnne Torres |
| 63-1101.1      | Maximum Resource Eligibility Standards          | LeAnne Torres |
| thru 1101.3    | Income Deductions, Income Eligibility Standards | LeAnne Torres |
| 63-1101.4      | Prorating Initial Month's Benefits              | Rosie Avena   |
| 63-1102.1      | Coupon Book Determination                       |               |
| thru 1102.3    | -   |               |

\*Note: A strike through indicates regulations which are no longer in use due to EBT and or due to the implementation of Quarterly Reporting.

### FOOD STAMP PROGRAM COUNTY REQUEST FOR REGULATION INTERPRETATION

**INSTRUCTIONS:** Complete items 1 -10 of the form. Use a separate form for each policy interpretation request. Retain a copy of the FS 24 for your records and submit the original to the Food Stamp Policy Implementation Unit, 744 P Street, M.S. 16-32, Sacramento, CA 95814.

| 1.   | REQUESTOR NAME:   | 5.      | COUNTY:               |       |  |
|------|---|---------|-----------------------|-------|--|
| 2.   | PHONE NO .:   | 6.      | SUBJECT:              |       |  |
| 3.   | REGULATIONS CITE(S):                                      | 7.      | REFERENCES:           |       |  |
| 4.   | DATE OF REQUEST:  | 8.      | DATE RESPONSE NEEDED: |       |  |
| (Inc | clude ACL/ACIN, FSQUADS, court cases, etc. in references) |         |                       |       |  |
| 9.   | QUESTION:   |         |                       |       |  |
|      |   |         |                       |       |  |
|      |   |         |                       |       |  |
|      |   |         |                       |       |  |
|      |   |         |                       |       |  |
| 10   | PROPOSED ANSWER:  |         |                       |       |  |
|      | TROFOGED ANOWER.  |         |                       |       |  |
|      |   |         |                       |       |  |
|      |   |         |                       |       |  |
|      |   |         |                       |       |  |
|      |   |         |                       |       |  |
| 11.  | STATE POLICY RESPONSE (FSPIU USE ONLY):                   |         |                       |       |  |
|      |   |         |                       |       |  |
|      |   |         |                       |       |  |
|      |   |         |                       |       |  |
|      |   |         |                       |       |  |
|      |   |         |                       |       |  |
|      |   |         |                       |       |  |
|      |   |         |                       |       |  |
| COI  | NSULT:  | ANALYST | :                     | DATE: |  |

#### FOOD STAMP PROGRAM QC REGULATION INTERPRETATION REQUEST

**INSTRUCTIONS:** Complete items 1 -11 of the form. In item 10 include reason for the QC error. Use a separate form for each policy interpretation request. Retain a copy of the FS 25 for your records and submit the original to the Food Stamp Policy Implementation Unit, 744 P Street, M.S. 16-32, Sacramento, CA 95814.

| 1.   | REQUESTOR NAME:                            | 5.       | COUNTY:               |       |
|------|--|----------|-----------------------|-------|
| 2.   | PHONE NO.:                                 | 6.       | SUBJECT:              |       |
| 3.   | REGULATIONS CITE(S):                       | 7.       | REFERENCES:           |       |
|      |  |          |                       |       |
| 4.   | DATE OF REQUEST:                           | 8.       | DATE RESPONSE NEEDED: |       |
| 9.   | CASE SCENARIO:                             |          |                       |       |
|      |  |          |                       |       |
|      |  |          |                       |       |
|      |  |          |                       |       |
|      |  |          |                       |       |
| 10.  | QUESTION:                                  |          |                       |       |
|      |  |          |                       |       |
|      |  |          |                       |       |
|      |  |          |                       |       |
| 11   | PROPOSED COUNTY RESPONSE:                  |          |                       |       |
|      |  |          |                       |       |
|      |  |          |                       |       |
|      |  |          |                       |       |
|      |  |          |                       |       |
| 12.  | CDSS FSP POLICY RESPONSE (FSPIU USE ONLY): |          |                       |       |
|      |  |          |                       |       |
|      |  |          |                       |       |
|      |  |          |                       |       |
|      |  |          |                       |       |
|      |  |          |                       |       |
| CO   | NSULT:                                     | ANALYST: |                       | DATE: |
| FS 2 | 5 (3/04)                                   |          |                       |       |