

DEPARTMENT OF SOCIAL SERVICES

44 P Street, Sacramento, CA 95814



March 6, 1979

ALL-COUNTY INFORMATION NOTICE I-25-79

TO: ALL COUNTY WELFARE DEPARTMENTS

Attention: Quality Control Staff

SUBJECT: STATE QC REVIEW OF CASES DETERMINED INCOMPLETE BY COUNTY QC

REFERENCE:

This is to correct information given at the AFDC quality control review training sessions held in September and October 1978.

In order to maintain valid and reliable error data, the number of dropped cases must be kept to a minimum. Therefore, State QC will attempt to complete reviews for all monitored cases determined incomplete by County QC.

If County QC determines the case disposition as incomplete because the client has moved out of the county and has not returned to that county, State QC may be able to complete the review in the client's new county of residence for Federal QC reporting purposes. The case disposition will remain as incomplete for determining the county error rate.

However, 1) if the client has returned to the county and State QC completes the case review or 2) if State QC completes a case review submitted by County QC as incomplete for other reasons, (i.e., caretaker was unwilling to give information or County QC was unable to locate caretaker) the following will occur:

State QC will:

- 1)a Inform the county of the revision of case disposition from incomplete to complete, and
- 2)a Inform the county of State QC review findings.a


The County may:

- 1) Accept the State QC review findings, or
- 2) Complete a re-review of the case, and if the County QC findings differ from that of State QC, submit a revised review schedule. In this instance, both the State QC and County QC findings will be entered into the data base.

If the County pursues and wins an appeal to State QC following procedures outlined in All County Letter No. 78-19, then State QC findings will be revised to coincide with the final review findings as determined by the State QC Branch Chief.

If you have any questions regarding these procedures, please call your State Administrative Support Bureau program consultant at 322-9800.

Sincerely,


PHILIP J. MANRIQUEZ
Deputy Director
Assessment Division

cc: CWDA