DEPARTMENT OF SOCIAL SERVICES 744 P Street, Sacramento, CA 95814



August 3, 1982

ALL-COUNTY INFORMATION NOTICE I- 99-82

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: CORRECTIVE ACTION STUFFER PROJECT

REFERENCE:

The Statewide Corrective Action Advisory Committee has recently been formed to review and recommend State level AFDC quality control corrective action projects, and to serve as a forum for county concerns on State level corrective action activity.

Expected to meet quarterly, this committee held its initial meeting on June 18, 1982. A corrective action stuffer project presented by state staff was well received by the counties. The project, to be conducted by the AFBC Program Systems Bureau, has the objective of reducing client-caused errors. It is anticipated that this objective can be accomplished by properly informing recipients through a series of notices on specific topics, coupled with general warnings on penalties for willful misreporting. These notices could be a series of stuffers utilizing state and/or county mechanisms.

A beginning part of the project is to assess current county activity in the area of notices and stuffers. For this initial step, we request you send to us your county-developed AFDC corrective action stuffers and any suggestions for subjects, procedures and periodicity. This valuable input from counties could avoid redeveloping materials that already exist, and provide pointers about successful recipient informing corrective action techniques. Please send your input to:

Corrective Action Project Staff AFDC Program Systems Bureau 744 P Street, M. S. 16-31 Sacramento, CA 95814

We would appreciate your comments by August 20, 1982.

If you have any questions, please contact your AFDC Program Management Consultant at (916) 445-4458.

Sincerely,

KYLE S. McKINSEY Deputy Director

cc: CWDA