

DEPARTMENT OF SOCIAL SERVICES
744 P Street, Sacramento, CA 95814



November 8, 1984

ALL-COUNTY INFORMATION NOTICE NO. 1-100-84

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: COUNTY CORRECTIVE ACTION PLANNING PROCESS-
FORMAT AND HANDBOOK FOR FOOD STAMPS

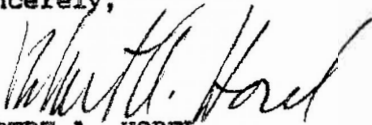
REFERENCE: ALL COUNTY INFORMATION NOTICES 1-09-84 AND 1-26-84

Attached for your review and comment is a draft of the Food Stamp County Corrective Action Handbook. This handbook is based on the same conceptual model of a county corrective action planning process as the AFDC County Corrective Action Plan Handbook described in the above-referenced All-County Information Notices. However, because Food Stamp corrective action deals with issues identified through a variety of information sources, this handbook differs from the AFDC handbook which is focused on quality control errors.

This handbook has been prepared as a guide to county staff who have corrective action responsibility. The concepts presented in this handbook are inherent in any problem solving process. The specific forms and instructions outlined in this handbook are basically the same as the counties have been using all along.

We plan on distributing the final version of this handbook in late December, 1984. Therefore, we ask that counties respond with their comments no later than December 7, 1984. Please address your written comments to Lynne Yoshimura, Chief, Food Stamp Corrective Action Bureau, Department of Social Services, Mail Station 15-54, 744 P Street Sacramento, CA 95814. If you have any questions concerning this package please contact Mike Farrell of the Food Stamp Corrective Action Bureau at (916) 322-5475.

Sincerely,


ROBERT A. HOREL
Deputy Director

Enclosure