

DEPARTMENT OF SOCIAL SERVICES



744 P Street, Sacramento, CA 95814

April 19, 1988

ALL-COUNTY INFORMATION NOTICE NO. 1-30-88

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: AFDC AND FOOD STAMP COUNTY PAYMENT ERROR RATES: APRIL
1987 THROUGH SEPTEMBER 1987

This letter provides County payment error rates in the AFDC and Food Stamp programs for the period April 1987 through September 1987. Publishing County payment error rates is a part of a State corrective action plan which is intended to raise awareness among Counties about the importance of their error reduction efforts. In order to highlight their excellent performance, Counties achieving the lowest error rates are listed first.

It is commendable that over two-thirds of all Quality Control (QC) Counties have error rates at or below the Federal performance standard of 3.0 percent in the AFDC program. However, in the Food Stamp program, over two-thirds of the Counties with a significant sampling of cases are over the Federal performance standard of 5.0 percent. I look forward to the results of the new Food Stamp Quality Control system; I feel it will give Counties more reliable information about where error trends exist so that appropriate corrective action may be taken.

My staff is available to assist you in identifying problems and developing corrective actions. I urge you to use this resource, as well as to look to each other for ideas and encouragement. I hope that the Counties achieving low error rates will be willing to share their corrective actions through forums such as the Statewide Corrective Action Conference and the Corrective Action Clearinghouse. Welfare administration is truly a partnership endeavor and we must work together to achieve our error reduction goals.

If you have any questions about this letter, please contact your Corrective Action Bureau Consultant at (916) 445-4458.

A handwritten signature in cursive script, reading "Linda S. McMahon".

LINDA S. McMAHON
Director

Attachment

cc: CWDA