

DEPARTMENT OF SOCIAL SERVICES

244 P Street, Sacramento, CA 95814



October 21, 1991

**ALL COUNTY INFORMATION NO. I-79-91**

**TO: ALL COUNTY WELFARE DIRECTORS  
ALL PRESIDING JUVENILE COURT JUDGES  
ALL PUBLIC AND PRIVATE ADOPTION AGENCIES  
ALL SDSS ADOPTIONS DISTRICT OFFICES**

**SUBJECT: INTERNATIONAL SOCIAL SERVICES AGENCY**

This All County Information Notice (ACIN) contains information regarding the discontinuance of services provided by the International Social Services (ISS) agency.

The Department recently received written notification from Mr. Wells C, Klein, Executive Director of the ISS agency, stating that effective immediately, the ISS agency will no longer provide intercountry casework or consultation services to the State Department of Social Services (SDSS) or California residents. Mr. Klein cited financial constraints as the basis for this decision.

According to the notice, although no new referrals will be accepted by the ISS agency, cases in process will continue to receive services. The ISS agency will make exceptions for "urgent and compelling" cases; these are new referrals that result in hardship, due to the unavailability of services. In accepting an "urgent and compelling" case from California, the ISS agency must have an agreed, predetermined fee which realistically reflects its direct and indirect costs.

Questions regarding the ISS agency's new service policy should be addressed to:

Mr. Wells C. Klein, Executive Director  
International Social Services  
95 Madison Avenue  
New York, NY 10016  
(212) 532-5858

A handwritten signature in black ink, appearing to read "Loren D. Suter". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

LOREN D. SUTER <sup>SUTER</sup>  
Deputy Director  
Adult and Family Services Division

Attachment

cc: County Welfare Directors Association