



CDSS

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STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY  
**DEPARTMENT OF SOCIAL SERVICES**

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EDMUND G. BROWN JR.  
GOVERNOR

May 8, 2018

PIN 18-07-CCLD

TO: ALL COMMUNITY CARE PROVIDERS

FROM: *Original signed by Pamela Dickfoss*  
PAMELA DICKFOSS  
Deputy Director  
Community Care Licensing Division

SUBJECT: **2017 MOST COMMONLY CITED DEFICIENCIES**

**Provider Information Notice (PIN) Summary**

PIN 18 07 CCLD provides notice that the Community Care Licensing Division (CCLD) has posted to its webpage, the 2017 Most Commonly Cited Deficiencies list for all visit types where deficiencies were cited between 1/1/2017 and 12/31/2017.

This PIN provides notice that the CCLD webpage has been updated with the 2017 Most Commonly Cited Deficiencies list.

All deficiencies cited between 1/1/2017 and 12/31/2017 were reviewed. Deficiencies that were equal to two percent (2%) or more of the total number of deficiencies cited were compiled into a most common deficiencies list.

Below is a listing of the most common deficiencies cited for each program for all visit types, including:

- Child Care Program
  - [Family Child Care Homes](#)
  - [Infant Care Centers](#)
  - [Preschool Child Care Centers](#)
  - [School-age Child Care Centers](#)

- Children's Residential Program
  - [Foster Family Agency](#)
  - [Foster Family Home](#)
  - [Group Homes](#)
  
- Adult and Senior Care Program
  - [Adult Day Programs](#)
  - [Adult Residential Facilities](#)
  - [Residential Care Facilities for the Elderly](#)
  - *In 2017 there were 141 licensed Social Rehabilitation Facilities with a total of 121 deficiencies cited. This is not a large enough number of citations to provide a meaningful list for 2017.*

This link will direct you to the [most commonly cited deficiencies](#) on the CCLD webpage.

Please use this information to assess your operations for systems improvements or policy updates to ensure compliance with licensing requirements. If you would like technical assistance with your facility's operations, please reach out to CCLD's Technical Support and Advocacy Unit at (916) 654-1541.

If you have any questions, please contact your local licensing office.